September 1, 2002

Andrew Petti Associate Roofing Inc. 21 Arnold Street Braintree, MA 02184

## Dêar Andrew:

Please extend our sincere appreciation to the crew who replaced our roof. We couldn't have had a more efficient, courteous and knowledgeable group of people working on our property.

As you know, we are more than pleased with the finished product. Just this weekend we were speaking with friends from Norwell who were enthusiastically telling us they replaced their roof several years ago and were happy with the results. They said, "we used a company that is known as the best, Associate Roofing." We were proud to reply "so did we".

Our sincere thanks to you, your office staff and field crew.

Sincerely,

Fred and Joy Von Bargen