



Commonwealth of Massachusetts

# Division of Fisheries & Wildlife

**MassWildlife**

Wayne F. MacCallum, *Director*

July 10, 2008

Paul Lynch  
Associate Roofing  
21 Arnold Street  
Braintree, MA 02184

Dear Paul,

Simply stated, Associate Roofing provided my husband and I with the most professional and impressive home improvement service since we purchased our home. After observing the quality work and meticulous clean up of Associate Roofing over the years throughout local neighborhoods, I knew that I would settle for nothing less.

Although we would normally obtain several bids from contractors on a project, I did not feel that this was necessary in the case of our new roof. I was expecting to pay a bit higher on the scale for your services, but was surprisingly pleased with your very fair estimate.

I thank you for locating a hard to find sample of what I thought would be the perfect red architectural shingle, and also for presenting to us a more attractive shingle sample that was much more to our taste.

I commend the impressive crew who completed the job during a week of severe thunderstorms. Many of our neighbors told us it was amazing to watch the crew work with such skill and swiftness. They made an outstanding effort to protect my flower beds, and that really meant the world to me.

Friendly, efficient and obviously expertly trained, the crew was finishing their clean-up as I returned home from work. I was so thrilled to see how beautiful the new roof looked and I hope that my reaction expressed my gratitude to them all.

Thank you for your professionalism, kindness and quality work. We have, and will continue to, give you the highest recommendation to passerby who compliment our new roof on the home that we love even more now. It was truly a pleasure working with you.

Sincerely,

Laura Lane Cooke  
Assistant to the Deputy Director  
Massachusetts Department of Fish and Game  
251 Causeway Street, Suite 400  
Boston, MA 02114

[www.masswildlife.org](http://www.masswildlife.org)

**Division of Fisheries and Wildlife**

251 Causeway Street, Suite 400, Boston, MA 02114 (617) 626-1590 Fax: (617) 626-1517

*An Agency of the Department of Fisheries, Wildlife & Environmental Law Enforcement*