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# **Kenberma**

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# **Products, Inc.**

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5 SUOSSO LANE, PLYMOUTH, MASSACHUSETTS 02360

Call TOLL FREE 1-800-343-5978

In Massachusetts, call (508) 747-4100

Fax (508) 746-9284

May 27, 1994

Mike Lynch  
Associate Roofing Inc.  
PO Box 122  
Scituate MA 02060-0122

Dear Mike:

I want you to add this to your other "letters of recommendations" because those letters were the main reason for my choosing Associate Roofing.

This was a \$15,000 job and required an entire new set of shingles, new gutters, some carpentry and a little brick work. For me, this was a large job, and I never expected it to go as smoothly as you said it would.

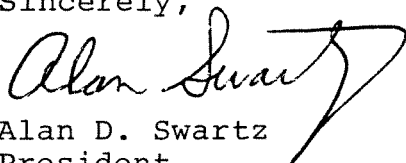
Well, as you know, the entire roof was finished in just 2 days and as you promised, the whole area was completely cleaned both evenings. No leftover mess, no angry neighbors, and aside from those 2 days of intense roofing, there were no other disruptions.

A week later, the gutters went up, I paid the balance, and the job was done.

However, about a week later, during the first rain storm and after you were paid, we noticed water coming down behind the gutters. I called you and you had them fixed right away. Simple.

Mike, in summary, I'm glad that I chose Associate Roofing and would recommend you to anyone who needs a new roof.

Sincerely,



Alan D. Swartz  
President

ADS/sh