

*Dorothy H. and Robert A. Bonsall
8 Alden Road
Hingham, MA 02043*

June 14, 2008

Mr. Michael Lynch
Associate Roofing, Inc.
21 Arnold Street
Braintree, MA 02184

Dear Mr. Lynch,

We were very pleased with the work Associate Roofing did for us recently.

The way in which your company addressed our roofing problems was impressive; the work was done to our specifications and with dispatch. As soon as Paul walked on the property he began assessing the situation, and then he surveyed it from the inside as well. He took photos both inside and outside. He explained what he found, answering our questions patiently and thoroughly until we reached accommodation. He even referred us to a first-rate mason for some chimney work.

We were away while the job was done, but our neighbor reported that "the roofers were very neat and very careful." We were glad to hear it!

If there is ever further work to be done here, you can be sure you will hear from us.

Yours very truly,

Dorothy H. Bonsall

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