76 Massachusetts Avenue Arlington, MA 02474 May 16, 2008

Associate Roofing 21 Arnold Street Braintree, MA 02184

Dear Associate Roofing:

I called your company to see if you could rectify a situation that a previous company had left me with—namely, three substantial leaks in my brand new roof. Paul visited my home and diagnosed the problem (and recommended a solution) within 5 minutes of his arrival. (My original roofer had been unable to solve this problem for the past year.)

Paul sent a crew to do the repairs, and my roof has not leaked since then. Your crew was great—worked steadily, finished on time, and did excellent clean up at the end of each day. My only regret is not calling Associate Roofing the first time.

Sincerely,

Donna Janis

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