

36 Frederick Road  
Braintree, MA. 02184

April 8, 2008

Associate Roofing  
Paul Lynch  
General Manager  
21 Arnold Street  
Braintree, MA. 02184

Dear Paul,

I am writing this letter to you and the installation crew that installed the roof on my home. I would like to let you know how delighted and happy I am with my new roof. It was a pleasure working with you doing business with a company so professional as Associate Roofing. Everyone I spoke to was so helpful and very informative answering all my questions I had.

Thanks again especially for the superb service that was given to me. I would highly recommend Associate Roofing to anyone interested in a new roof.

Sincerely,

A handwritten signature in cursive script that reads "Ann Marie Redmond". The signature is fluid and elegant, with a long, sweeping tail on the final letter.

Ann Marie Redmond