

14 Blackstone Ter
Newton, MA 02458
August 25, 2005

Dear Paul:

We are writing to thank you and Associate Roofing for the nice job you have done on our roof. Your outstanding service started with your careful and detailed estimate and the proposal. You answered our questions professionally.

We considered your company among the elite in terms of the quality of the service, reliability and the commitment to the customers. Thus we chose your company among several other contractors not based on the price because we thought you would provide more expert advice and service than the low estimate groups.

The job was completed quickly and efficiently within one day. The workers worked hard and considered protecting our property. You came by to give some necessary guidance on that day. Both you and the workers listened to our concerns about the new roofing. We appreciate all of these things. We believe that one of your important jobs is to provide the ultimate quality control of your work to customers, as well as better services to your customers.

We have already given one of our friends in Belmont about you and your company's information. We are pleased with the work you and your firm have done for us.

Sincerely,


YongMing Chen & Qiheng Yang