987 Broadway West Somerville, MA 02144

17 May 2005

Mr. Paul Lynch ASSOCIATE ROOFING 21 Arnold Street Braintree, MA 02184

Dear Paul:

We wanted to take a moment to write and express our appreciation for the wonderful job you and your workers did on our new roof. We couldn't be more pleased with the whole experience.

We were hesitant with the process of choosing a company to put a new roof on our large three-family home because, of course, we wanted to make the best choice possible. However, after calling several other roofing companies to get estimates, the choice was very easy once we called Associate Roofing. The way you conduct your business ... from that first phone call, the estimating process, contract, product information, scheduling, actual work and follow-up ... is absolutely tremendous! In today's mediocre world, you are definitely a standout for professionalism and quality workmanship.

We can't sing your praises enough and are happy to tell everyone about the great experience we had with you and your company. Keep up the good work!

Sincerely.

Toni & Mike Roger