

**Pat Sharkin  
Board of Managers  
25 Stearns Road Condo Association  
Brookline, Ma  
617-738-5610**

January 28, 2005

Paul Lynch  
Associate Roofing  
21 Arnold Street  
Braintree, Ma. 02446

Re: Roofing Project

Dear Paul,

We wanted to take a minute to thank you and Associate Roofing for the excellent job you did on our roofing project last fall. You know how apprehensive we were about selecting the right roofer. Well, our obsessive review of a number of qualified roofers led us to selecting Associates and we couldn't be more satisfied with our decision. We appreciated your straight-forward manner in dealing with us, not only during the bidding process, but all the way through the project. It was extremely helpful that you were so available on the phone and responsive to our many questions, concerns, etc. We felt that you professionally and responsively dealt with obstacles as they came up.

We thought the project went very well. The schedule was adhered to, the cost was as expected. The crew couldn't have been nicer. They were friendly and polite. They cleaned up effectively each day and they really seemed to enjoy their work which I think is reflected in their workmanship.

As you know, we had prices lower than Associates but when comparing your bid to other quality roofers, your bid was competitive.

Please feel free to use us as a reference on any project. We are happy to recommend Associate Roofing.

Best Regards,

Pat Sharkin  
Board of Managers