

October 20, 2003

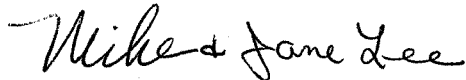
Mr. Andrew Petti
Associate Roofing, Inc.
21 Arnold Street
Braintree, MA 02184

Dear Andrew,

We want to thank Associate Roofing for the excellent installation of our new roof. The workmanship was professional and our new roof looks really great. We cannot say enough about your skilled and courteous crew. They got the job done quickly and efficiently, and they never hesitated to answer any of our questions.

Andrew, your prompt attention and accessibility, whenever we had questions, made doing business with Associate Roofing a pleasurable experience. Your level of integrity far exceeds the norm. Thank you once again.

Sincerely,

A handwritten signature in cursive script that reads "Mike & Jane Lee".

Mike and Jane Lee