

Fiona Wang and Li Jin
20 Little Pond Rd.
Belmont, MA 02478

September 4, 2003

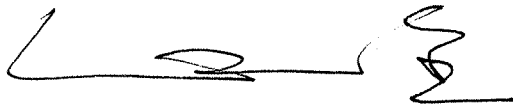
Paul Lynch
General Manager
Associate Roofing Inc.
21 Arnold Street
Braintree, MA 02184

Dear Paul,

I am writing to let you know that we really appreciate your work on the roofing of 20 Little Pond Rd., Belmont. Not only were you able to accommodate our request for an expedited service given our special need, but also you did a wonderful job. Your staff were courteous and professional, and they understand our needs very well. We like our new roof very much, and our neighbors and friends are also impressed by the quality of the work. We will be very happy to spread your name among our friends, in case they need some roof work in the future.

Again, many thanks for all your help!

Sincerely,

A handwritten signature in black ink, appearing to read 'Li Jin', with a stylized flourish at the end.

Li Jin