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18 Jan 03

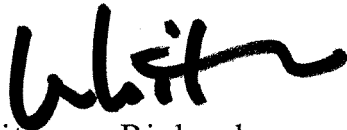
Dear Paul,

Just a note of thanks for the excellent work of your team. Our new roof and copper trim & gutters are the envy of the neighborhood.

When we first met, you assured me that your crew were "the best." You were right ! The workmanship of Mark, John and their men was exceptional, and the care taken with details was much appreciated. We were impressed with how well everyone was coordinated. When one part of the job was done, the next part seemed to flow seamlessly, with other members of Associated joining the team to complete the next part of the job.

Please thank everyone again for their professional work, and for their cordiality during some very uncomfortable December days !

Best wishes for '03,



Whitman Richards