

**BARBARA L. CHAISSON
92 FERRY HILL RD.
MARSHFIELD MA 02050**

August 13, 2002

Andrew W. Petti
Associate Roofing, Inc.
21 Arnold Street
Braintree MA 02184

Dear Andrew:

I wanted to thank you for the tremendous job the crew did re-shingling my roof. I know it was a difficult job but the men worked diligently through days in which the heat must have been unbearable. They were always on time and at the end of the day would clean up the debris around the house. The workmen were always courteous to me and politely answered every question I had. I was impressed with their attention to detail. In short, they did a first class job.

On a personal note, I would like to thank you for your kindness and attentiveness. You always returned my phone calls promptly and happily answered my questions. You made sure the work was done right, and the job ran smoothly.

Very truly yours,


Barbara L. Chaisson