



April 24, 2001

Dear Paul,

Thank you for a great job done on my roof. I've never seen a crew of workers work so hard - usually you see a lot of coffee breaks, etc - not with this crew - they are to be commended; Mark was very helpful in explaining my siding problem also.

It is great to know there are still people out there who will take the time to answer any questions you may have - no matter how trivial it may seem to them - and also when you call by phone, they return your call - thanks for your professionalism!

Sincerely,
Marketh A. Santucci

P.S. Roof looks GREAT!