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March 10, 2000

Mr. Paul Lynch
General Manager
Associate Roofing, Inc.
21 Arnold Street
Braintree, MA 02184

Re: 26 Arlington Road, Wellesley

Dear Paul:

Enclosed is my check for final payment for the re-roofing that Associate Roofing recently completed on our home in Wellesley.

As I previously mentioned to you, your people did a fantastic job on a difficult roof. Not only did your crew have to strip three layers of existing shingles (including the original wood shingles), but they had to deal with a variety of dormers and steep pitches, as well as with three solar collectors (which you arranged to have removed and reinstalled).

Your crew arrived at the same time each morning and worked nonstop through the day, removing only so much of the roof as could be re-shingled during that day. Because of this approach, there was no need to cover exposed portions of the roof with tarps and no concern that bad weather might result in wind or water damage.

My wife especially appreciated the complete cleanup that your people did at the end of each day – with all of the debris going into the dumpsters that Associate arranged to have at the job.

Again, many thanks for your advice, follow-up and first-class approach to one of the larger projects that has been completed at our house during the approximately twenty-five years that we have owned it. I will enthusiastically recommend Associate Roofing to anyone who is considering any roofing work.

Very truly yours,



G. Michael Hawkey

GMH/bvp
Enclosure

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